

# **EPC-EPS Interface Protocol**

## **Form A – Query Identification**

### **Commissioner Amiri**

***Instructions:*** *Completing this form is the responsibility of the query originator. Once completed, Form A is to be submitted to the Commission’s Executive Director. The Executive Director will assist the query originator with completing Form A as and when requested.*

1. **Topic:**

Navigation Center functionality and impact.

2. **My Query:**

1. Can all EPS members refer to the Nav Centre now? If not, when will this be possible?
2. Are any EPS members seconded here?
3. How has the Nav Centre impacted calls for service and how has it impacted specialized areas such as HSOC, HELP, TRACS in terms of workload and access to services? Are they still interacting with the same folks day in day out or has this lessened as a result of the Nav Centre?
4. How does EPS track interactions with citizens who are connected to the Navigation Center?

A. **Purpose of my Query (Why I am asking this question?):**

**Questions relate to the governance roles of the Edmonton Police Commission set out in the Police Act and Commission policy.**

With respect to #3 and #4, Commissioner would like to have a public presentation to EPC in Q1 2025 to present on this topic, acknowledging that the navigation center would have been in place for about 1 year and that EPS would be able to draw on data from that time period.

Commissioner is interested in the impact of this center on EPS resourcing, if any, and impacts to client service delivery across a spectrum of programs offered by EPS.

**B. Related EPC & EPS policies, plans & agreements:**

**REVIEW OF EPS POLICIES & PROCEDURES:**

EPS POLICY	ACCOMPANING PROCEDURES, ACT, REGULATION, CODE, FRAMEWORK, CHARTER, OR PROTOCOL
Supporting Vulnerable People Policy	Investigation of Breach of Peace, Nuisance, and General Disorder Procedure

While some of the listed inquiries into specific operations can be answered through policy, others would require delving into specifics of operational procedures which may be outside the purview of the Commission as the governing body.

**REVIEW OF EPC POLICIES & GUIDELINES:**

EPC POLICY	APPLICABLE GUIDELINES:
1.1.2 Authority & Accountability	<p><b>Definitions:</b>            Government of Alberta’s <i>Policing Oversight Standards for Municipal Police Commissions</i>:  <b>Standard of service</b> - nature and quality of work provided:</p> <ul style="list-style-type: none"> <li>○ Staff knowledge, skills and abilities;</li> <li>○ Equipment and specialized resources; and</li> <li>○ Organization oversight</li> </ul>

	(internal): quality of supervision and management; policies/procedures; planning/reporting.
2.3.1 Information Request	<p>This policy, and its subsequent guidelines, serves to summarize the governance framework the Commission agrees to follow when requesting additional information from the Service that are outside the normal reporting framework established by the Commission.</p> <p>All queries shall be consistent with the role and responsibilities of the Commission.</p> <p>All requests for information shall be directed through the process outlined in Appendix K – EPC – EPS Interface Protocol.</p>
4.1.1 Roles & Duties of Commission Members	Commission members will focus their efforts and discussions on issues related to strategy, policy, and governance oversight.