



REPORT TO THE COMMUNITY

2020 Second Quarter



MESSAGE FROM LEADERSHIP

Of the many duties EPS has to the community, our ability to listen and work with citizens in shaping the safety and well-being of Edmonton is perhaps one of the most important. Recently we have heard from many within our city that have expressed a need for change, sharing their lived experiences to begin conversation regarding police reform. One thing that has become clear, specifically in how we serve our vulnerable and racialized communities, is that we have work to do. As part of a larger system and society with a history of upholding racist and discriminatory practices, we have a significant role to play. Racism has no place in our community, and it has no place in policing.

We are an organization dedicated to listening to the voices of those we serve and being an agency that all citizens can rely on. However, we achieve this not by removing ourselves from the equation, but by strengthening interagency partnerships. True systemic change across the entire human service system puts people in need at the centre to prevent them from becoming entrenched in the criminal justice system. This involves bringing all social, housing, health and addiction services together with police to create wrap-around solutions that connect our vulnerable with the supports they need. We are reimagining policing to balance support with enforcement: by diverting the vulnerable away from the criminal justice system, we can focus on those prolific and violent offenders who truly belong behind bars.

Although we have more ground to cover, the good news is that we have already started much of this work and have a solid foundation to build on. Over a year ago, the Edmonton Police Service began an organizational restructuring that put this concept at the forefront, which included the creation of our Community Safety and Well-being Bureau to drive a large portion of this new direction. This restructuring also underscores a commitment to innovation and data-lead approaches to proactively address crime and public safety.

We recognize that Edmonton is a diverse and growing city, and that we have a duty to evolve alongside our citizens. Over the next several months, we will be working closely with the Edmonton Police Commission and City Council to review how we do business and determine how we can better serve all of Edmonton's citizens.

Dale McFee
Chief of Police



Over the last few months the Commission has heard from many Edmontonians as they speak passionately about the need for change, for defunding, and even abolishment of the police service.

We understand that point of view but believe that Edmontonians need a police service as one of the partners in a system that enhances community safety. We recognize crime rates and calls for service to the police can only be reduced by investments in social services, mental health services, education, and health.

As guardians of the public trust, the Commission represents the citizens of Edmonton and will continue to work with the Edmonton Police Service to constructively support the vulnerable and marginalized communities. We affirm our commitment to constructive change and reform that produce enhanced outcomes for all residents.

Furthermore, to ensure diversity among the members of the service, the Commission has supported investment in better recruitment systems, employee training, and human resource practices.

New recruitment strategies are designed to hire people who represent the community, possess empathy, and can build relationships based on trust and respect. Now, more than ever, recruit classes represent a depth and breadth of those with diverse backgrounds, life experiences, and education.

The Commission is dedicated to continuing to work with the Service and the City of Edmonton to produce an enhanced community safety model. We are committed to returning to City Council in late fall to present our analysis and recommendations on how the Service can better respond to the needs of our residents through interagency partnerships and offer our advice on ways to address the cracks in the system.

Micki Ruth
Chair, Edmonton Police Commission



POLICE MAKE ARREST IN MAJOR CATALYTIC CONVERTER THEFT SERIES

A four-month extensive EPS investigation has culminated with multiple charges being laid against an Edmonton man in connection to a major theft ring that generated hundreds-of-thousands of dollars from the theft and sale of catalytic converters stolen from vehicles across the city. More than 1,000 catalytic converter thefts have been reported to EPS since October 2019.

In March 2020, investigators initially became aware of a covert operation involving multiple individuals cutting off catalytic converters from vehicles and selling them to a primary suspect. Subsequent investigations led investigators to what appeared to be a “stash pad”, a storage locker in northeast Edmonton, where the converters were stored prior to selling them to recyclers.

Investigators subsequently executed a search warrant for the rental trailer where they discovered 462 catalytic converters with an estimated recycling value of more than \$300,000. The suspect in the case has been charged with *trafficking stolen property, possession of stolen property for the purpose of trafficking, possession of property obtained by crime (proceeds of crime) and money laundering.*



Catalytic converters recovered by EPS. Replacement costs for victims is estimated at more than \$900,000.

THREE ARRESTED, MORE THAN 200 CHARGES LAID IN DRUG AND WEAPONS INVESTIGATION

In early May, police received a call about suspicious activity at a residence in southwest Edmonton. Following a week-long investigation, the EPS Drug and Gang Enforcement (EDGE) Unit conducted a search warrant at the address on Friday, May 15.

Upon completion of their search, investigators uncovered a variety of weapons and ammunition, including two rifles, three shot guns, a stolen pistol, two CEWs, a compound cross-bow and 1,100 rounds of ammunition. Drugs including heroin, methamphetamine, ketamine, GHB and codeine were also seized. Officers also located six stolen credit cards, 26 pieces of ID and more than \$24,000 in stolen property and cash, including three mountain bikes, three computers and more than \$7,600 in Canadian currency. One of the computers included a laptop that was reported stolen from the Alberta Legislature in April.



Police discovered a cache of weapons and ammunition along with a large amount of cash, personal identification and drugs following a week's long investigation in May, 2020.



SCHOOL'S OUT, SROS ARE NOT

While schools were out, EPS' School Resource Officers (SROs) were hard at work ensuring youth continued to receive the support they needed during the COVID-19 pandemic.

“Our youth come from different backgrounds and have different resources and supports outside of school,” said EPS SRO Sgt. Emuel Chan. “When their learning environment has been removed from the classroom, those differences come into view.”

With children isolated at home, there was an increase in reports of domestic violence involving or being witnessed by youth. Attempts by online sexual offenders to lure and sextort children through various chat and live-streaming platforms were also on the rise.

“Youth who were already being monitored for child protection-related concerns, sexual exploitation, drugs and criminal affiliation were now more likely to become further entrenched or involved during these times of change and uncertainty, or at-risk of being exposed to it for the first time,” explained Sgt. Chan.



SROs work with school staff to deliver food, school supplies and emotional support to students.

Resource officers created the Youth Enhanced Deployment initiative to enable all 29 SROs to assist school administration by continuing to provide services to vulnerable and at-risk youth, as well as incorporate new levels of service during school closures.

From relocating children reported missing and locating stolen items, to helping ensure the mental and physical well-being of youth and their families and speaking with students who may be struggling emotionally or having a hard time self-isolating, SROs stayed connected to their schools and community. Delivering school food hampers to families who face transportation challenges is another role the SROs took on during the pandemic.

“During the school year, there are many families that rely on their children’s schools to provide them with nutritious meals and additional services they may not necessarily have access to outside of the classroom,” said SRO Cst. Amanda Hinks. “Providing this service to families in need allows our SROs an on-going opportunity to foster relationships with families, connect with students, navigate additional resources they might require such as mental or physical health checks, and continue emotional support.”



EPS's team of SROs is working to maintain relationships during the COVID-19 pandemic.

PROFILING THE HEAVY USERS OF SERVICE PROJECT

The Heavy Users of Service (HUoS) project was established in 2013 aimed at improving lives and reducing inappropriate use of the city’s social and emergency services. HUoS began as a collaboration of 16 community stakeholders who believed a new and unique harmonization was necessary to address Edmonton’s most at-risk citizens.

The HUoS program was developed as a response to highly vulnerable community members who were most susceptible to victimization and a high utilization of resources. These individuals are frequent users of health, justice and social services and at times use these services inappropriately, such as visiting an emergency room in hope of finding shelter or food. Often, individuals will cycle through the system repeatedly, only to “fall through the cracks”.

HUoS is structured to work with those referred to the program through various sources including healthcare and community services providers. These individuals also encounter law enforcement either as victim or offender. As a result, EPS is often a first contact and a referral partner into the HUoS program. The multidisciplinary HUoS team reviews the client’s situation and works with them to create a client-centred action plan. The action plan addresses medical, addiction, mental health, justice, housing, finances and immediate needs.

For the client, success is seen in an increase in personal safety and security, greater awareness and more effective use of the services they need, and an overall improvement in the quality of life. This has led to positive change for clients, an increased understanding of the role of trauma in the lives of people with complex needs, and a more collaborative approach in program development and delivery.

When HUoS clients are accessing the proper supports and services, the result is improved outcomes for themselves and service providers. And for EPS, it means less time spent by patrol members responding to complaints regarding HUoS clients and a greater understanding of the organization’s role in supporting Edmonton’s vulnerable citizens.



EPS AND BIKE INDEX PARTNERSHIP SEES SUCCESS

In 2019, the EPS partnered with the online bicycle registry Bike Index in attempt to deter bike theft from the moment a bike is purchased. Since the program launch last summer, over 20,000 bicycles have been registered to Bike Index in Edmonton. More importantly, EPS has returned over 300 bicycles to their owners.

“Bike theft has always been an issue in Edmonton, but thanks to Bike Index and our amazing partners, these positive outcomes are happening every day,” explained Cst. Dana Gehring. “We started this partnership with the goal of reducing bike theft, so we will continue to encourage citizens to register with Bike Index to help us reach this goal.”

Registering a bike on bikeindex.org is easy and free. If a bike goes missing before it is registered, owners can create an account and mark the bike as stolen. If it is found, the owners will be contacted and reunited with their bike.



DON'T LET ABUSE TARNISH THE GOLDEN YEARS

The Edmonton Police Service joined forces with community partners on June 15 to recognize World Elder Abuse Awareness Day.

In response to the increase of elder abuse incidents in Edmonton, EPS, along with the Edmonton Seniors Protection Partnership (SPP), launched an effort to encourage the public to learn the signs of abuse and help ensure the well-being of the city's older adults. SPP is a collaboration of EPS, the City of Edmonton, Catholic Social Services, Covenant Health, and Sage Seniors Association.

Elder abuse includes physical, emotional, or sexual abuse, as well as the financial exploitation or neglect of an older person. Last year, SPP responded to 291 reports of elder abuse, an increase of more than 40 per cent over 2018. Preventing and responding to elder abuse by raising awareness and addressing high risk cases of abuse is the focus of the SPP.

According to SPP's 2019 data, 76 per cent of Edmonton's abused elders were victimized by an adult child or family relative. However, abusers may also include friends, care-givers or others who are in a position of trust or authority.





EPS FIRST POLICE SERVICE TO OFFER ACCREDITED CPTED COURSES

The Edmonton Police Service’s Crime Prevention Through Environmental Design (CPTED) courses have received full accreditation by the International CPTED Association (ICA) — a significant milestone for the Service.

“EPS is now the first and, currently, only police service to offer accredited CPTED courses in the World,” said Sgt. Paul Looker of the EPS Crime Prevention Unit.

CPTED is a multi-disciplinary approach of crime prevention using urban and architectural design and the management of built and natural environments to deter offender decisions that precede criminal acts. The program also helps build a sense of community as residents work together to gain territorial control of areas and reduce incidents and fears of crime.

The EPS’ CPTED Basic is a three-day course developed to introduce CPTED principals: natural surveillance, natural access control, territorial reinforcement, and maintenance. Students learn how the physical environment can have a direct relationship with human behaviour and how modifying that environment can reduce crime opportunities. The advanced four-day course includes advanced first-generation and second-generation CPTED concepts. Upon completion, students will have the skills to complete CPTED inspections and reports as well as identify solutions for individual property up to neighbourhood level issues.

CPTED techniques include the use of walkways, flowers, shrubs, and groundcovers to define property boundaries and to direct visitors how to enter and leave a building or neighbourhood.

Both the Basic and CPTED Advanced courses offered by the Service were granted by the ICA with Class A accreditation status.

“This means that anyone that now takes and passes both the Basic and Advanced courses with EPS can fast-track their professional designation as a Certified CPTED Practitioner with the ICA,” said Sgt. Looker. ICA is an association of some of the most experienced researchers and practitioners around the world.

Courses are open to law enforcement officers, city planners, architects, private security managers, private and public sector property managers, and other members of the community who are interested in crime prevention.



USING CCTV TO HELP SOLVE AND PREVENT CRIME

On July 2, 2020, EPS began a six-month pilot project utilizing closed-circuit television (CCTV). The project utilizes CCTV cameras with EPS branded signage installed in several locations across the city that have been identified as large gathering sites or high crime locations. The purpose of the initiative is to use video to detect and deter crime within Edmonton.

The CCTV footage will only be live streamed and accessible by the Operations and Intelligence Command Centre (OICC). Although the cameras will be active 24/7, live camera video streams will likely be monitored during major events to assist with activities such as crowd control and safety measures. Additionally, the cameras will also be used in the event of a specific incident where video may have been captured and is relevant to a law enforcement investigation.

Footage will only be accessible for 24 hours, after which it will be securely deleted. There will be no backups of the videos unless it has been requested for investigative purposes during the 24-hour retention period. For special events, select EPS members will be given access to the live stream for the limited time frame.

Cameras have been installed at eight locations to begin with. During the pilot project, new locations will be determined, and additional cameras added. Cameras may also be moved if a better location is determined.





PROJECT TENSOR AIMS TO CURB SPEEDING AND TRAFFIC-RELATED NOISE ISSUES

The EPS' Traffic Services Branch is putting rubber to the road this summer to address ongoing traffic issues including speeding and noise on city roadways. Throughout the summer of 2020, EPS members are partnering with the City of Edmonton's Traffic Safety Section and Peace Officers on Project TENSOR, Traffic Enforcement Noise/Speed Offence Reduction.

Due to recent events surrounding the COVID-19 pandemic, EPS officers have seen less traffic on Edmonton roads, and an increase in excessive speeders and obnoxious noise. This has precipitated a significant increase in traffic complaints to EPS and the city, says Sgt. Kerry Bates, of the EPS Traffic Safety Unit.

"As a police service, we've seen it and messaged the public repeatedly about ongoing incidents of excessive speeding and traffic noise pollution. We want citizens to know that we hear you, and we're going to vigorously enforce these laws over the summer with the goal of ridding our streets of this emergent problem."

Project TENSOR focuses its resources on "hot spots" and other areas across the city and will target most traffic offences including speeding, noise related offences, stunting, helmet violations, suspended drivers and other violations.

As part of Project TENSOR, officers will also be hosting several "Amnesty Testing Events" for motorcycle riders. Motorcycle owners can have their bikes tested to see if they comply with the noise bylaw. If they don't comply, the owner will be required to update the bike's exhaust to meet noise bylaw standards by a certain date, as determined by the officer.



POLICE INFORMATION CHECKS GO ONLINE

On April 6, 2020, the Edmonton Police Service's Police Information Check Section (PICS) launched a new online application tool for citizens who require a police check.

On March 23, PICS closed its doors to the public due to the health risks of the COVID-19 pandemic. During this closure, EPS' divisional stations remained the only available means for citizens to submit their police information check application. Now, citizens can apply from the safety and convenience of their homes.

"We understand the immediate need for police information checks to allow citizens to return to the workforce, and ultimately serve the citizens of Edmonton in various ways during this difficult time," Carlos Cardoso, Police Information Check Manager expressed. "We quickly evolved our service to provide this online application tool to support our citizens who need to start their employment."



SOCIAL MEDIA OPENING NEW DOORS FOR ENGAGEMENT

With the COVID-19 pandemic limiting opportunities for public engagement, EPS has turned to social media to help keep the conversation with Edmontonians going.

Live events on both Facebook and Twitter provide members of the public an opportunity to speak directly with EPS subject matter experts on topics ranging from traffic safety to specialized EPS units like the Child at Risk Response Team (CARRT). Participants to events like "Traffic Tuesday", a live Twitter event, are able to ask questions in real time while a recent "Talk to a Recruiter" Facebook live presentation enabled those interested in a career with the EPS to learn more about the recruitment process. Response to this unique communications initiative has been positive and further opportunities for social media engagement are being explored.





RTC 149 CONTINUES COMMITMENT TO BUILDING A DIVERSE EPS

On May 19, 32 hopeful candidates began the final leg of their quest to become sworn members of the Edmonton Police Service.

The 32 members of Recruit Training Class (RTC) 149 represent one of the most diverse groups to undertake the six-month training program. More than half the class (56 per cent) are drawn from Edmonton communities that have historically been under-represented within the EPS. This includes women who account for 34 per cent of current recruits in RTC 149. The current class also includes new Canadians hailing from India, Jamaica, the Philippines, the United States and Zimbabwe.

Along with helping to build a Service that is reflective of the community, focused recruitment efforts are benefitting EPS and Edmontonians in other ways. The current crop of candidates includes 13 recruits fluent in nine different languages including French, Korean, Hindi, Polish and Punjabi. The ability to communicate effectively with the public is a valuable tool in performing day-to-day policing and community engagement activities.

But attracting a diverse group of candidates to the Service is just one part of the recruitment strategy. Helping promising new recruits to be successful, particularly those from under-represented communities, is a priority. EPS recruiters noticed that some recruits, while demonstrating the qualities of a strong candidate, were often confronted by barriers that could easily be overcome with some additional support.

The Recruit Mentoring Academy (RMA), a first in Canada, is a 12-week program for candidates meeting these criteria and offered in advance of the recruit training. Participating recruits attend sessions ranging from fitness testing to workshops to strengthen public speaking and interpersonal skills. Working with RMA mentors, program graduates not only build their own skillsets, but acquire the leadership qualities to help their recruit colleagues through the gruelling six months of formal training. RTC 149 boasts 13 RMA graduates with 10 of those graduates coming from underrepresented communities.

Ongoing efforts to create a more diverse, more inclusive EPS are paying off in an organization built to serve the unique needs of an equally diverse Edmonton.



MARKING THE FIVE-YEAR ANNIVERSARY OF CONSTABLE DANIEL WOODALL'S DEATH

The EPS marked the death of Cst. Daniel Woodall with a small ceremony at his grave five years after he was killed in the line of duty.

Three wreaths were laid at Constable Woodall's grave on behalf of the Edmonton Police Service, Edmonton Police Association, and the Woodall Family.

Cst. Woodall was shot while he and two other members of the EPS Hate Crimes Unit attempted to arrest a suspect in a criminal harassment investigation on June 8, 2015.

It was an event that shook the police service and city to the core and brought worldwide attention to an officer who protected members of the community from hateful attacks.

Even on the five-year anniversary of Cst. Daniel Woodall's death, his memory lives on in the hearts and minds of friends and colleagues, and his service and sacrifice continue to be an inspiration for the police service and the community.



EPS COVID-19 RESPONSE UPDATE



The COVID-19 pandemic remains front of mind for Edmontonians, and while Alberta has moved into Stage 2 of the Government of Alberta's plan for reopening the provincial economy, EPS continues to ensure the safety and well-being of members, staff and the public is a priority.

Measures implemented by EPS to prevent the virus' spread remain in effect including, a variety of processes that have been modified to ensure members and citizens follow physical distancing guidelines, including online PIC applications and an appointment-based system for fingerprinting services.

Encouraging the public to practice safe physical distancing means leading by example. Recognizing the nature of police work often means interacting in close quarters, EPS officers continue to adhere to physical distancing guidelines whenever it is practical and appropriate to do so. Similarly, common policing practices have been modified to prioritize health and safety, including:

- The use of smart phone cameras to photograph documents at vehicle stops and other interactions to provide adequate physical distance and minimize the handling of documentation.
- Increased sanitization of equipment and holding cells while monitoring individuals for any flu-like symptoms, as well as regular cleaning of all EPS facilities.
- The Police Communications Branch asks callers a series of COVID-19-related questions to assess risk to officers and citizens.
- The use of personal protective equipment and physical distancing measures where possible when responding to calls for service.

EPS focuses on communication and education over enforcement as the primary objective when responding to situations involving non-compliance of Public Health Act orders legislated by the provincial government to slow the spread of COVID-19. However, an enforcement mechanism is at the service's disposal for those who demonstrate utter disregard to the orders that have been established in the interest of public safety.



FINANCIALS

EDMONTON POLICE COMMISSION
BUDGET VARIANCE BY MAJOR CATEGORY FOR THE PERIOD ENDING JUNE 30, 2020 (\$000'S)

	CURRENT PERIOD*				YEAR END FORECAST**			
	BUDGET	ACTUAL	VARIANCE	%	BUDGET	PROJECTION	VARIANCE	%
EXPENDITURES								
PERSONNEL								
Salary	309	302	7	2%	625	625	-	0%
Benefits	67	68	(2)	-2%	128	128	-	0%
EPC Overtime	4	0	3	90%	7	7	-	0%
	379	371	8	2%	760	760	-	0%
NON-PERSONNEL								
Materials & Supplies	1	2	(0)	-12%	2	2	0	8%
Furniture & Equipment	2	0	1	78%	4	3	0	9%
Contracts & Services	177	58	119	67%	439	419	20	5%
Building Cost	67	69	(1)	-2%	134	132	2	1%
Travel and Training	41	6	34	84%	96	10	86	90%
Other General Costs***	10	10	(0)	-4%	20	20	-	0%
	298	146	152	51%	695	587	108	16%
TOTAL EXPENDITURES	677	516	161	24%	695	587	108	16%
REVENUE	-	-	-		-	-	-	
NET POSITION	677	516	161	24%	1,455	1,347	108	7%

* Variances for the current period are determined through a comparison of the year-to-date budget and actual results, and is composed of timing differences that are expected to reverse during the remainder of the year.

EXPENSES

FOR THE PERIOD ENDING JUNE 30, 2020 – NOTE: THERE WAS NO HOSTING OR CONFERENCE EXPENSES FOR Q2

	Executive Director	T.O'Brien	M. Ruth	K. Mackenzie	L. Hawn	J. McDougall	A. Hussainaly	J. Hamilton	E.Ambtman	A. Singh
Conferences										
Hosting										
TOTAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

COMMISSIONER MEETING ATTENDANCE RECORD

FOR THE PERIOD ENDING JUNE 30, 2020

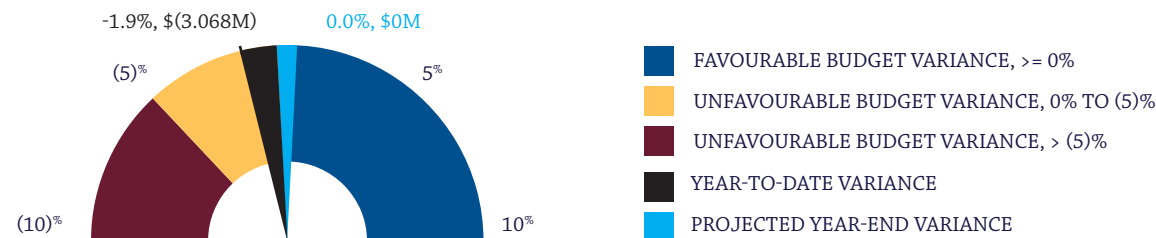
COMMISSIONER	# COMMISSION MEETINGS ATTENDED
MICKI RUTH, CHAIR	5/5
JOHN MCDUGALL, VICE CHAIR	5/5
KAREN MACKENZE	5/5
LAURIE HAWN	5/5
JANET-SUE HAMILTON	5/5
ANEELA HUSSAINALY	4/5
TIM O'BRIEN	5/5
BRICK AMBTMAN	4/5
ASHVIN SINGH	4/5
SARAH HAMILTON	5/5
TIM CARTMELL	5/5

EPS FINANCIALS

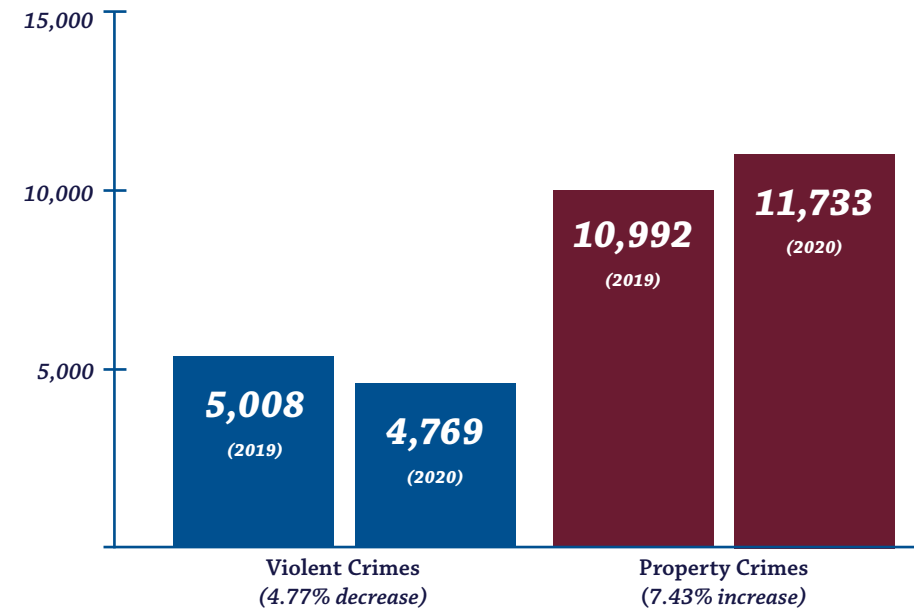
BUDGET VARIANCE BY MAJOR CATEGORY OF REVENUES & EXPENDITURES
SECOND QUARTER 2020 FORECAST (\$'000'S)

	BUDGET	ACTUAL	VARIANCE \$	%
2020 YEAR-TO-DATE				
REVENUE	33,159	29,308	(3,851)	-11.6%
<i>Personnel</i>	162,545	165,231	(2,686)	-1.7%
<i>Non-Personnel</i>	32,841	29,372	3,469	10.6%
EXPENSE	195,386	194,603	783	0.4%
NET POSITION	162,227	165,295	(3,068)	-1.9%

	2020 PROJECTED YEAR-END			
REVENUE	96,905	93,590	(3,315)	-3.4%
<i>Personnel</i>	381,623	388,365	(6,742)	-1.8%
<i>Non-Personnel</i>	81,605	74,404	7,201	8.8%
EXPENSE	463,228	462,769	459	0.1%
TCA	7,070	7,070	-	0.0%
TRANSFER TO/FROM EPS RESERVE	-	(2,856)	2,856	0.0%
NET POSITION	373,393	373,393	-	0.0%



OVERALL CRIME IN THE EIGHT CRIME INDICATORS 2019 VERSUS 2020 Q2 COMPARISONS



*2020 is a leap year and has one extra day. On Feb 29, there was 20 violent violations and 60 property violations.

THE EIGHT CRIME INDICATORS ARE:

PROPERTY CRIMES

- Break and enter
- Theft from vehicle
- Theft of vehicle
- Theft over \$5,000

VIOLENT CRIMES

- Homicide
- Assault
- Sexual assault
- Robbery

The eight crime indicators are measured daily and the data is used to focus on criminal activity and identify trends, patterns, and hot spots in Edmonton. Police resources are then deployed to address emerging and enduring crime and disorder issues. Violent crime statistics are based on the number of victims of crime, rather than the number of incidents of crime.



EPS STAFF COMPLEMENT

SWORN, CIVILIAN, AND RECRUITS

STAFF	2020 AUTHORIZED FTE'S	2020 ACTUAL FTE'S	VACANCIES/ (OVER STRENGTH)
SWORN	1,850.00	1824.05	25.95
RECRUITS	0.00	31.00	(31.00)
CIVILIANS	906.00	835.46	70.54
FULL COMPLEMENT	2,756.00	2,690.51	65.49

The authorized FTE's represent 2,756 authorized positions in 2020

OTHER COMMISSION AND EPS PUBLICATIONS

The Edmonton Police Commission and the Edmonton Police Service publish a number of reports that provide further details on policing in Edmonton.

OPERATIONAL AREA	PUBLICATION
Performance Measurement	Annual Business Plan
Performance Results	Annual Business Plan Report Card
Complaints Against EPS	Professional Standards Branch Annual Report
Citizen Opinions on Policing	Citizen Survey

All publications can be found at www.edmontonpolicecommission.ca and www.edmontonpolice.ca