



EDMONTON POLICE SERVICE

REPORT TO THE EDMONTON POLICE COMMISSION

DATE: 2020 June 3

SUBJECT: Corporate Performance Framework

RECOMMENDATION(S):

1. That this report be received for information

BACKGROUND:

EPS has also been developing a new Corporate Performance Framework. The framework was presented to EPC in July 2020. A Corporate Performance Framework ensures benchmarking and alignment with national frameworks and is a key piece of the EPS's Strategic Management Cycle.

COMMENTS/DISCUSSION:

EPS has developed an agile Corporate Performance Framework (CPF) which allows for reporting on measures at various layers with information which is actionable and useful for the audience in question. A foundational element of this flexible CPF is that if the right data is being collected, a measure can be created at any time and be disaggregated to provide information on factors such as demographics, geography etc. to facilitate insights.

The current CPF is focused on developing measures in the four pillars recommended by the Canadian Police Performance Metrics Framework which are:

1. Crime and Victimization
2. Police Activities and Deployment
3. Police Resources
4. Trust and Confidence in Police

Additionally, the framework will have baseline information, targets or boundaries within which the data should stay and benchmarking information where possible. A framework is one piece, the context surrounds the performance of a metric and how this information is used is through various elements of the strategic planning cycle such as Operational Planning and Strategic Offsites.

As EPS's programs and outcomes evolve, measures can shift. The most relevant measures will be reported publicly to support constructive conversations, identification of gaps and opportunities and shifts in service delivery. The Corporate Performance Framework will continuously improve and be built out as the data availability and shareability is improved within the various systems.

ADDITIONAL INFORMATION ATTACHED:

1. N/A

Written By: Mariam Masud, A/Director - Strategy and Engagement Branch

Approved By: Lori Solon, A/ Executive Director - Value and Impact Division

Chief of Police: _____
Dale McFee

Date: _____

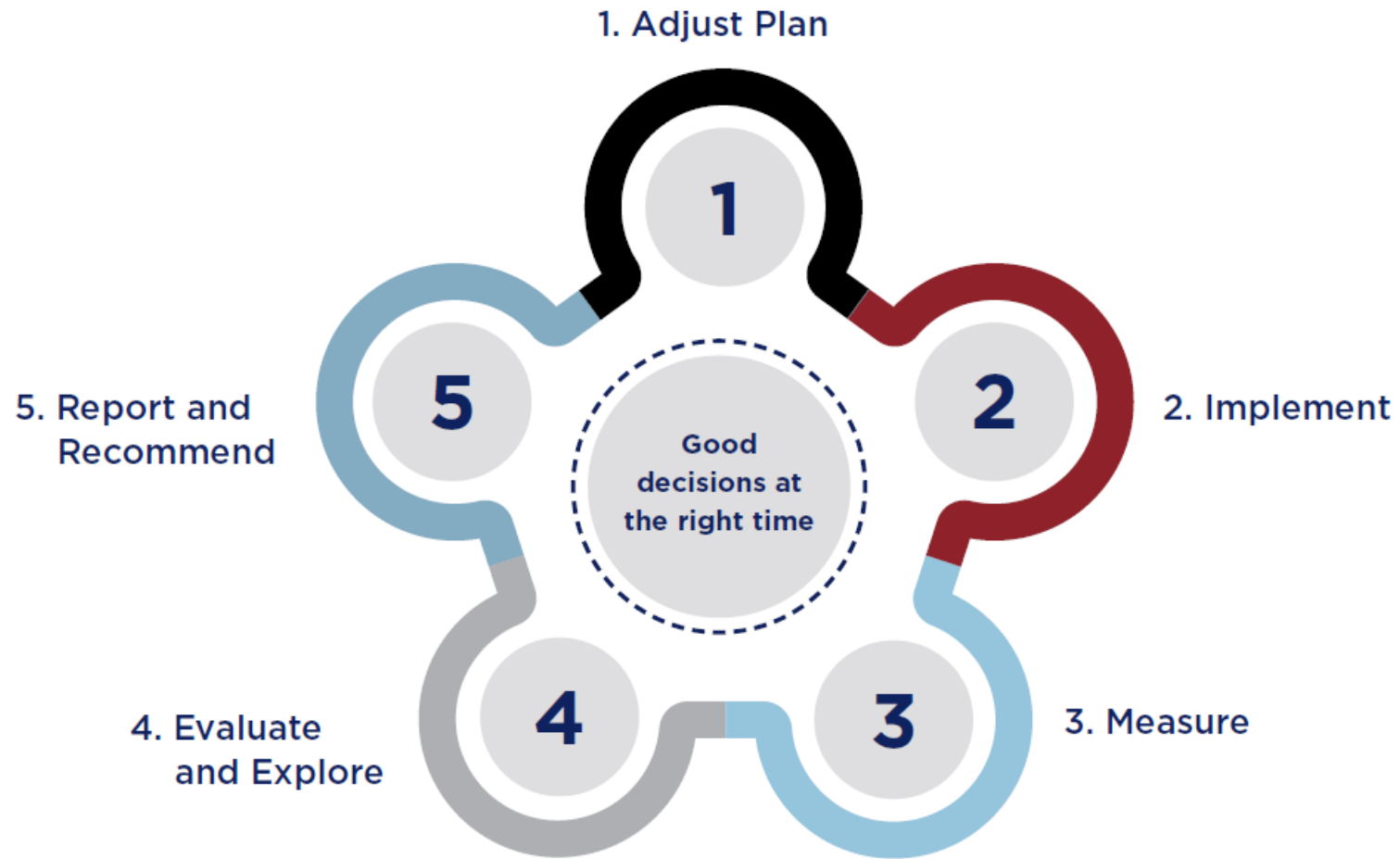
CORPORATE PERFORMANCE FRAMEWORK

Presented for Information to the
Edmonton Police Commission

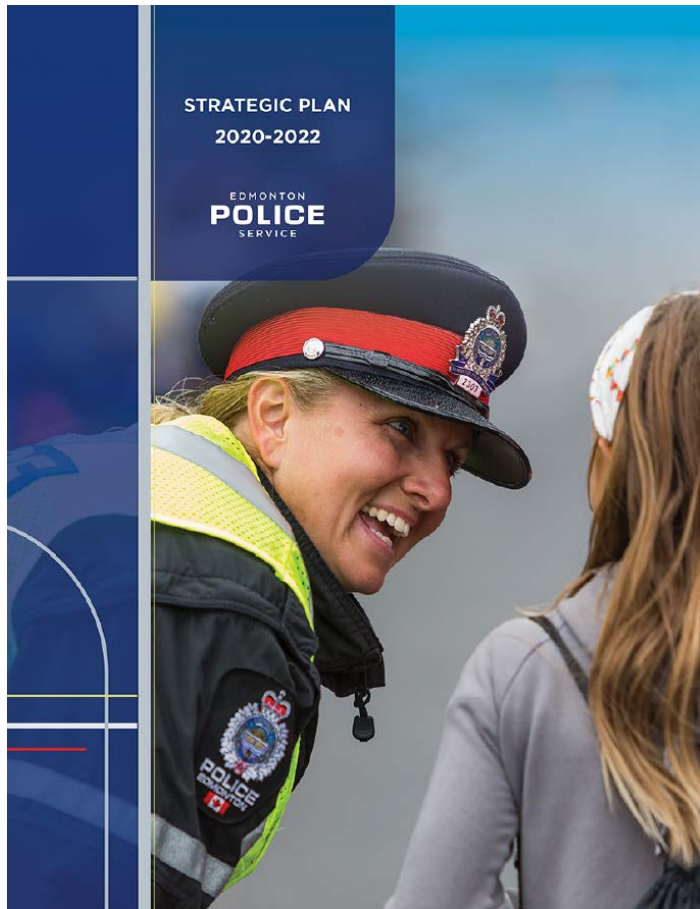
July 22, 2021



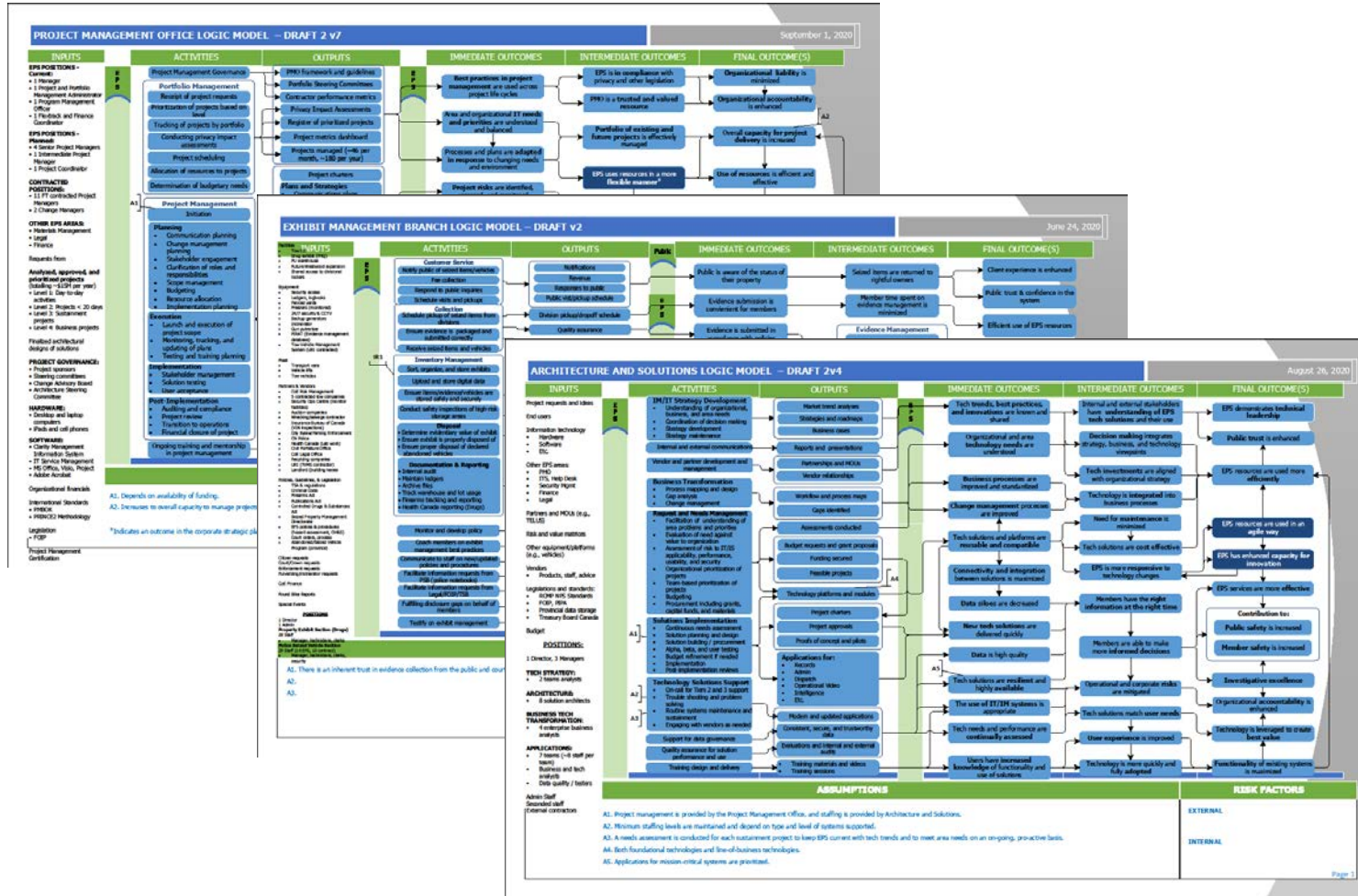
Strategic Management Cycle



1. Adjust / Plan



Building the Foundation Across all Levels



Logic Models / If Then Chains

IF:

EPS members have tools to support a reduction in recidivism

EPS manages offenders more effectively through collaboration and partnerships to reduce recidivism

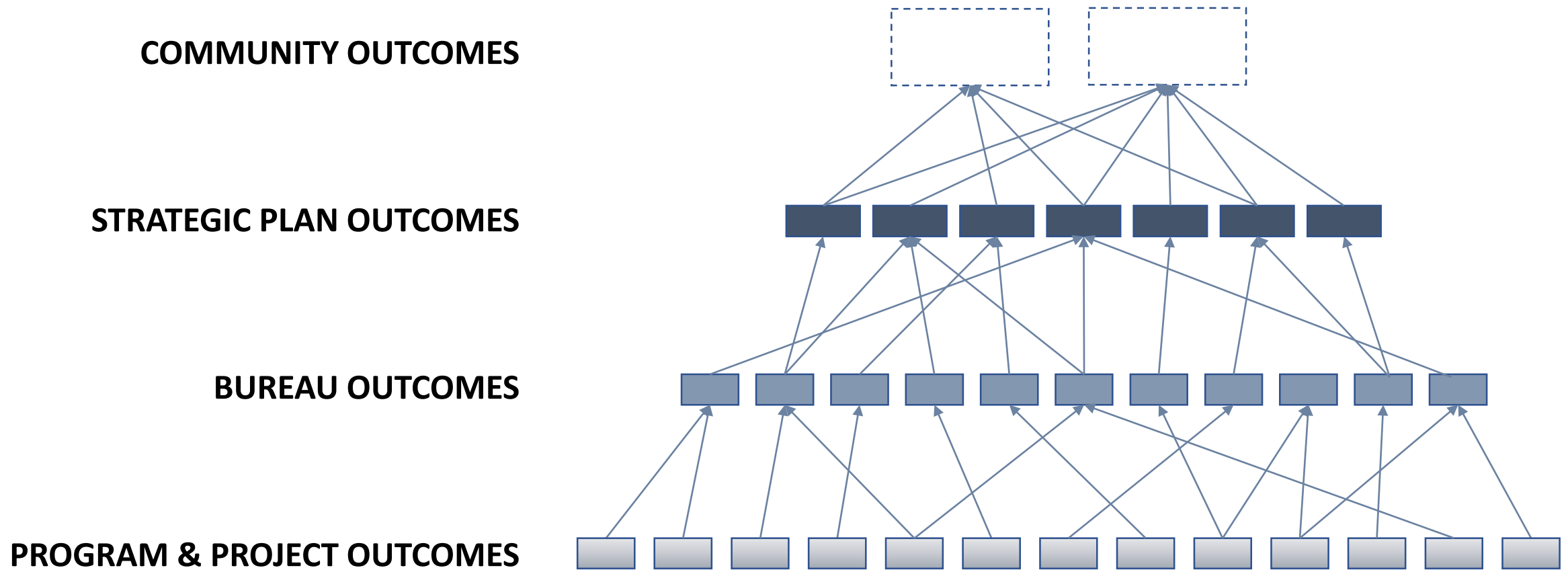
THEN:

EPS is responsive to high harm crimes

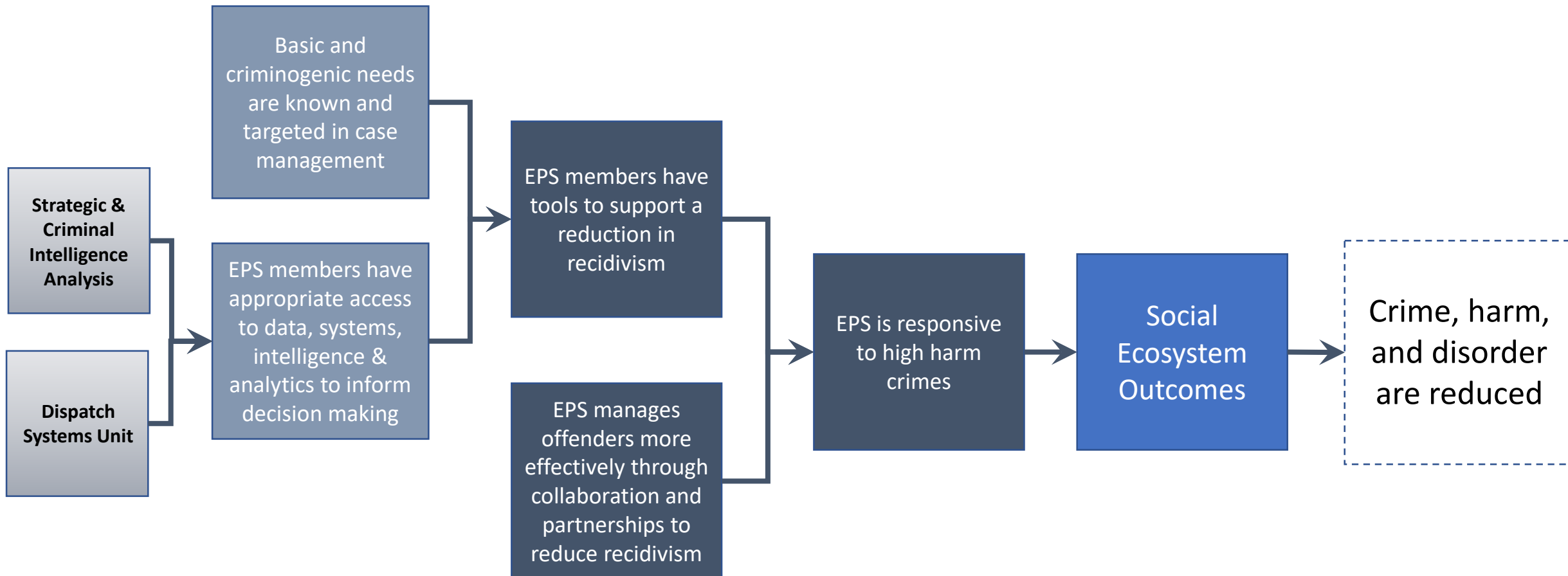
Social Ecosystem Outcomes

Crime, harm, and disorder are reduced

2. Implement



3. Measure



4. Evaluate and Explore

- Annual Operational Planning
- Two Strategic Off-site Meetings per year
- Data-informed prioritization and resourcing

5. Report and Recommend

- Corporate Performance Framework informs all reporting
- Consistent annual reporting to EPC
 - Business Plan update in February and September
 - Strategic Plan update in February
- Annual Report to public and EPC in February
 - Replaces Annual Policing Plan and Report Card

Edmonton's Social Safety Ecosystem



\$7.5 billion



\$462 million

OUTCOMES

Edmonton is a neighbourly city with community and personal wellness that embodies and promotes equity for all Edmontonians



Relentless on crime and a leading partner in building community safety.

Next Steps

- Update to Business Plan in September 2021
- Next Strategic Off-site Meeting in December 2021
- EPS Annual Report in February 2022

THANK YOU

