



**Q3 2023 REPORT TO THE
EDMONTON POLICE COMMISSION**

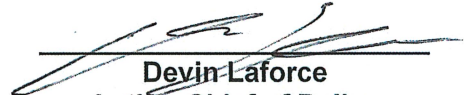


The following report is submitted for:

- Approval
- Ratification
- Information

**PROFESSIONAL STANDARDS BANCH
October 19, 2023 - EPC MEETING**

Approved by:


Devin Laforce
Acting Chief of Police


Sean Anderson
Inspector



October 19, 2023

TO: Devin Laforce
Acting Chief of Police

FROM: Inspector Sean Anderson
Professional Standards Branch

RE: QUARTERLY REPORT – Q3 of 2023

This report has been prepared for Edmonton Police Commission meeting on October 19, 2023.

During the third quarter of 2023, the Professional Standards Branch received 301 new files:

- 5 Public complaints as defined by Part 5 of the *Police Act*
- 15 Internal complaints as defined by Part 5 of the *Police Act*
- 10 EPS Matter
- 271 Citizen Contacts

During the third quarter of 2023, the Professional Standards branch concluded 277 files:

- 22 Public complaints as defined by Part 5 of the *Police Act*
- 11 Internal complaints as defined by Part 5 of the *Police Act*
- 10 EPS Matter
- 234 Citizen Contacts.

The Edmonton Police Service dispatched 49,167 of calls for service received and recorded 15 compliments in Q3 of 2023.



Inspector Sean Anderson
Professional Standards Branch

cc: Erick Ambtman /Chair
Edmonton Police Commission



**Professional Standards Branch
July - September 2023
Q3 Report
Edmonton Police Service**

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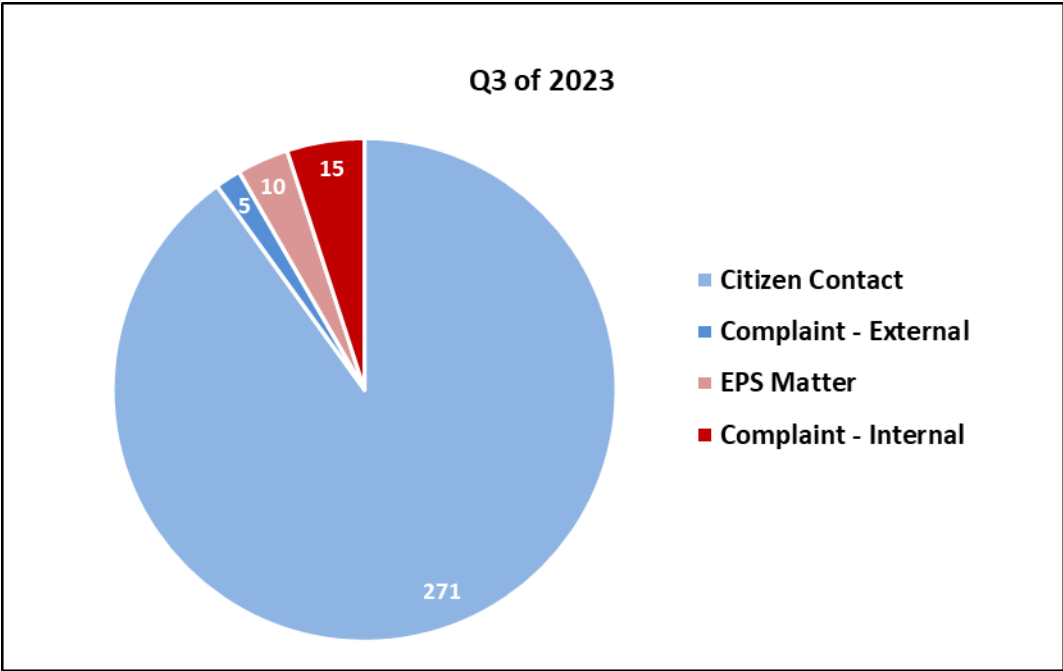
STATISTICAL SUMMARY

PSB 2023 Third Quarter Update

1. RECEIVED FILES

The following pie chart illustrates the number and type of files received during the third quarter (Q3) of 2023. Blue colors represent complaints and concerns made by members of the public and red colors represent complaints and concerns initiated by the Chief of Police. Lighter shades indicate files being handled outside of the *Police Act* and darker shades indicate *Police Act* complaints. As can be seen below, during Q3 of 2023, PSB received **276 public files** and **25 internal files (n=301)**.

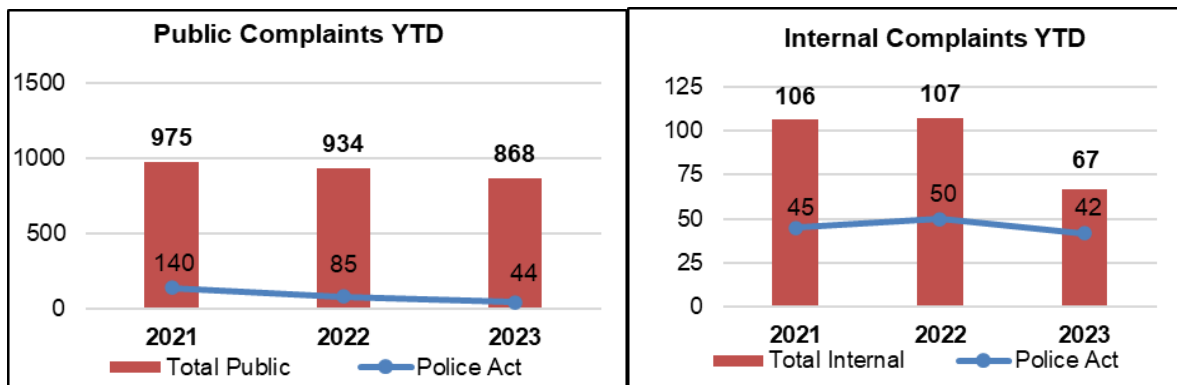
Figure 1: Files Received During Q3 of 2023



The charts below show the yearly trends for public and internal complaints to PSB. The red solid bars are the total complaints to PSB (YTD), and the blue lines indicate the number of complaints meeting the criteria of the *Police Act*.

It can be noted in Figure 2 that the total **public complaints** year-to-date have **decreased** from 2022 to 2023 by **-7%** and the total **internal complaints** year-to-date have also **decreased** from 2022 to 2023 by **-37%**.

Figure 2: Yearly Changes in Public Contacts to PSB and Internal Matters



2. CURRENT WORKLOAD

As of September 30, 2023, PSB retained **319 open investigations**, broken down into the following categories:

- 128 Complaints External
- 95 Complaints Internal
- 115 Citizen Contacts
- 24 EPS Matters

There were also 66 *Statutory Complaints* (all 66 *Statutory Complaints* are associated with open PSB files and therefore are considered duplicate files for tracking).

Table 1 below shows files that are listed as Active, Suspended, and Forwarded. An investigation is listed as “Suspended” when it is not currently being advanced (e.g., review stages of the investigation, disciplinary hearings, criminal investigation, court proceedings, etc.). An investigation is listed as “Forwarded” when it is ongoing but not under the control of PSB (e.g., supervisory reviews, obtaining legal opinions, investigation by outside investigators, etc.).

Table 1: Status of All Open Investigations

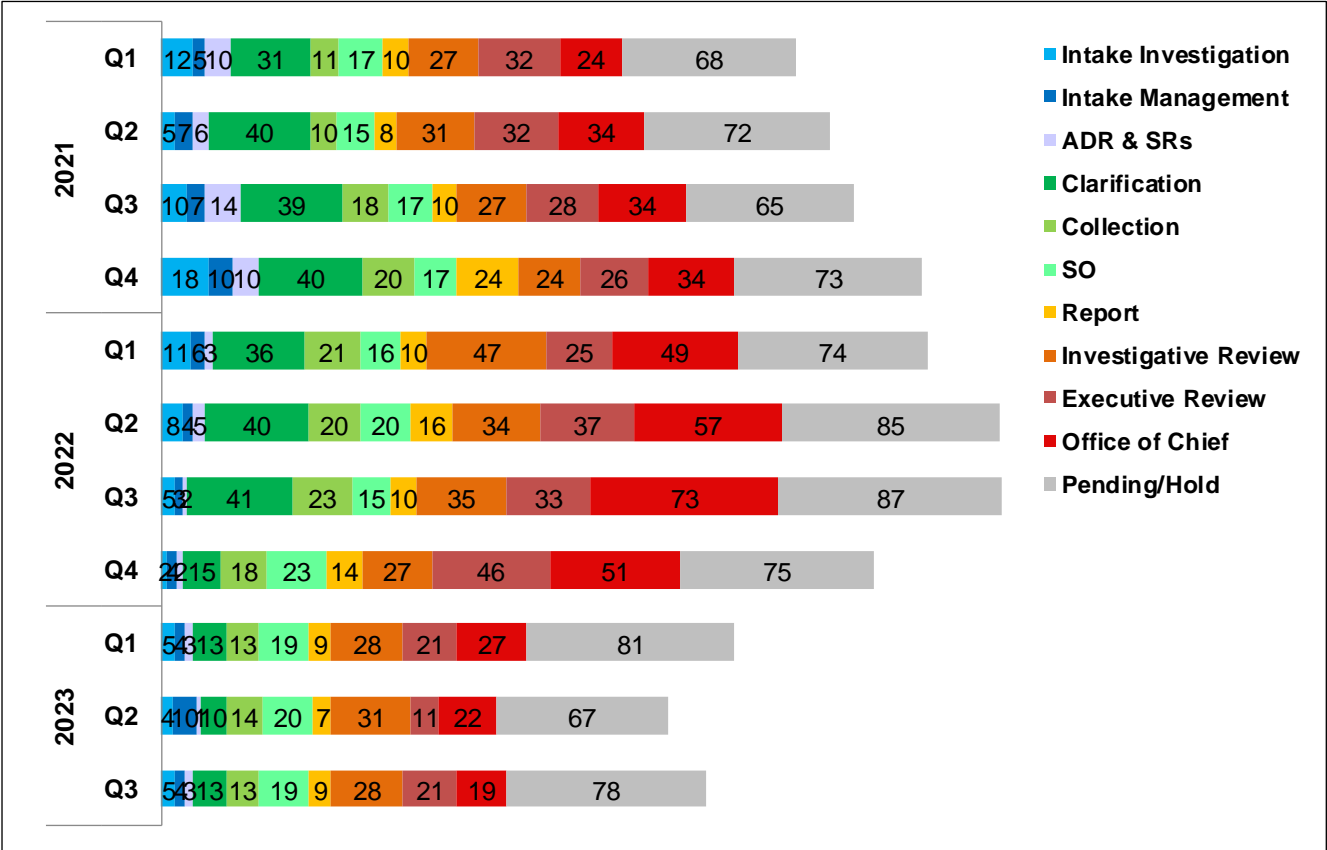
Year	Active	Forwarded	Suspended	Total
2018	2	0	4	6
2019	3	0	6	9
2020	0	1	11	12
2021	18	1	22	41
2022	32	3	27	62
2023	127	24	38	189
Total	182	29	108	319

Figure 3 displays the **investigative stages** for **formal complaints** by month.

- Intake / Intake Management Review / ADR
- Clarification (interviewing the complainant to determine the specific details of the complaint)
- Collection (collection of evidence and witness interviews)
- Subject Officer Interview s (explanatory reports and/or interview of the subject officer)
- Report (compiling the final report)
- Investigative Review (review and recommendations of the Investigative Manager)
- Executive Review (review and recommendations of the Inspector)
- Office of the Chief (review by the Office of the Chief and final concluding processes)

* Investigations may also be pending other processes (e.g., dispute resolution, legal review, hearing, etc.).

Figure 3: Quarterly Comparison of Complaint Stages



3. CONCLUDED FILES

The following figure shows the disposition of all Police Act Complaints and *Statutory Complaints* concluded during Q3 of 2023.

Figure 4: Dispositions of Concluded Police Act Complaints in Q3

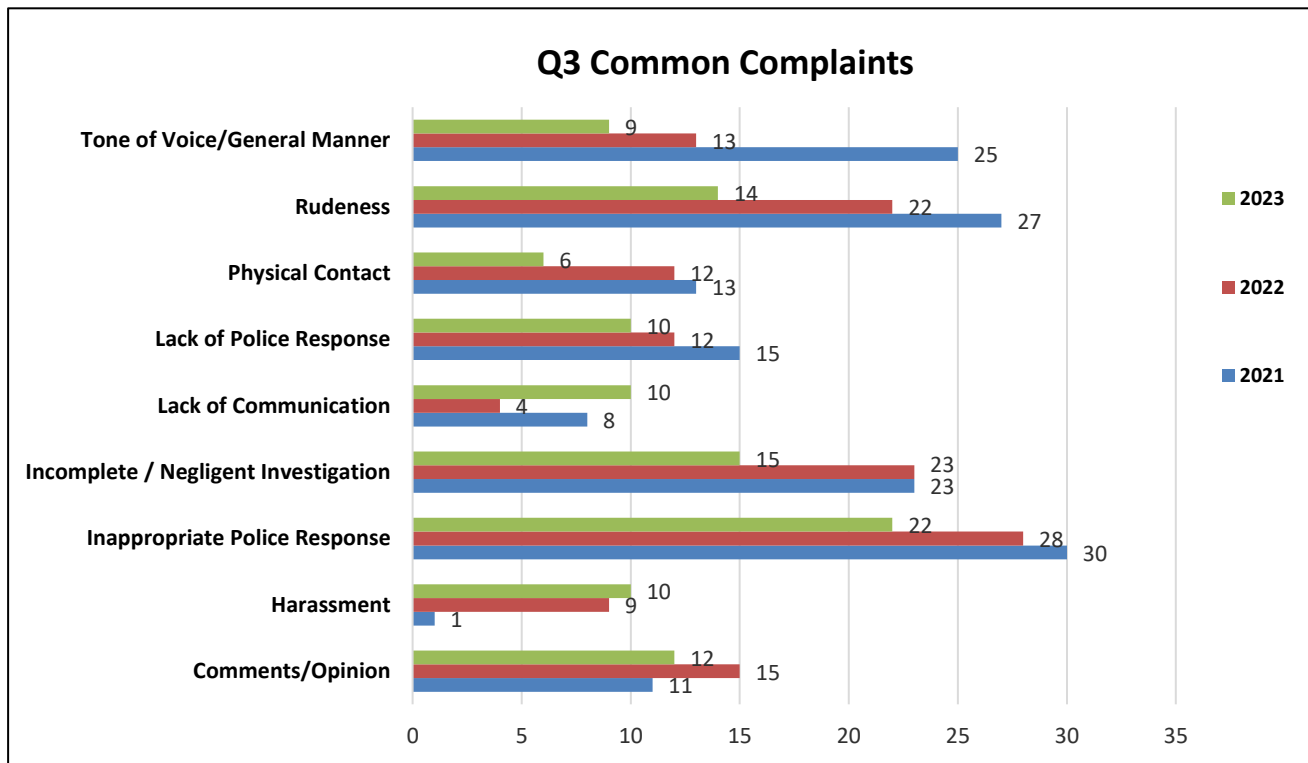


Table 2: Q3 Three-Year File Comparison

	2021		2022		2023	
	Q3	YTD	Q3	YTD	Q3	YTD
Received Files						
Public Complaints/Concerns	303	975	313	934	276	868
Police Act Complaint	44	140	20	85	5	44
Citizen Contact	259	835	293	849	271	824
Internal Matters	37	37	29	107	25	67
Police Act Complaint	13	13	11	50	15	42
EPS Matter	24	24	18	57	10	25
*Total	340	1,012	342	1,041	301	935
Concluded Files						
Public Complaints/Concerns	299	940	287	927	256	916
Police Act Complaint	39	122	28	78	22	140
Citizen Contact	260	818	259	849	234	776
Internal Matters	29	85	22	84	21	73
Police Act Complaint	9	26	8	30	11	47
EPS Matter	20	59	14	54	10	26
*Total	328	1,025	309	1,011	277	989

****Total numbers do not include Statutory Complaints****

Table 3: Q3 Common Complaints Received



4. LEGAL

Table 4: Disciplinary Hearings and Appeals in Q3 of 2023

DISCIPLINARY HEARINGS	Total	File Number
Directed	3	PSB2017-0777 PSB2022-0603 PSB2023-0289
Concluded	0	N/A
LERB	Total	File Number
Appeals Received	3	PSB2021-1040 PSB2021-1080 PSB2022-1048
Decisions Rendered	4	PSB2019-0253 PSB2021-0395 PSB2021-1083 PSB2022-0686
Appeals Withdrawn	0	N/A
EPC APPEALS	Total	File Number
Appeals Received	1	PCA2023-0435
Decisions Rendered	0	N/A
EPC Matters Ongoing	3	PCA2021-0231 PCA2022-0325 PCA2023-0435

CONCLUDED DISCIPLINARY HEARINGS

PENDING DISCIPLINARY HEARINGS

1. File Number: PSB2017-1148
Date of Complaint: December 12, 2017
Subject Officer: Cst. A.B.
- Discreditable Conduct x 3
 - Unlawful or Unnecessary Exercise of Authority x 2
 - Insubordination x 9
- Cst. C.D.
- Insubordination x 4
 - Unlawful or Unnecessary Exercise of Authority x 1
 - Discreditable Conduct x 1
 - Deceit x 2
- Presenting Officer: D. Cranna, Field Law LLP
Presiding Officer: F. Kamins, Chief Supt (Rtd.)

Open Disciplinary Hearing is scheduled for December 04, 2023.

2. File Number: PSB2021-1073
Date of Complaint: September 22, 2021
Subject Officer: Cst. A.B.
- Discreditable Conduct x 2
- Presenting Officer: D. Cranna, Field LLP
Presiding Officer: F. Kamins, Chief Supt (Rtd.)

Open Disciplinary Hearing is scheduled for February 06 and 07, 2024.

3. File Number: PSB2018-0514
Date of Complaint: June 11, 2018
Subject Officer: Cst. A.B.
- Neglect of Duty x 3

New matter not yet scheduled.

4. File Number: PSB2021-0654
Date of Complaint: June 10, 2021
Subject Officer: Cst. A.B.
- Breach of Confidence x 1
 - Deceit x 1

New matter not yet scheduled.

5. File Number: PSB2021-0385
Date of Complaint: March 29, 2021
Subject Officer: Sgt. A.B.
- Insubordination x 1

New matter not yet scheduled.

- 6.** File Number: PSB2021-1072
Date of Complaint: September 25, 2021
Subject Officer: Cst. A.B.
 - Discreditable Conduct x 2

New matter not yet scheduled.

- 7.** File Number: PSB2022-0920
Date of Complaint: August 25, 2022
Subject Officer: Sgt. A.B.
 - Insubordination x 1
 - Deceit x 1

New matter not yet scheduled.

- 8.** File Number: PSB2022-0734
Date of Complaint: July 13, 2022
Subject Officer: Cst. A.B.
 - Neglect of Duty x 3

New matter not yet scheduled.

- 9.** File Number: PSB2022-0275
Date of Complaint: March 07, 2022
Subject Officer: Cst. A.B.
 - Neglect of Duty x 3

New matter not yet scheduled.

- 10.** File Number: PSB2021-1387/PSB2020-0113
Date of Complaint: December 20, 2021/February 07, 2020
Subject Officer: Cst. A.B.
 - Neglect of Duty x 1
 - Deceit x 1

New matter not yet scheduled.

- 11.** File Number: PSB2022-1261
Date of Complaint: December 20, 2022
Subject Officer: Cst. A.B.
 - Discreditable Conduct x 4
 - Neglect of Duty x 3
 - Deceit x 1

New matter not yet scheduled.

COMPLETED COMPLAINTS OF SERVICE
(Section 44 *Police Act*)

There was one (1) Complaint of Service under Section 44 of the *Police Act* that were resolved or concluded during the second quarter from July 01, 2023, to September 30, 2023.

1. Concluded by the Chief
File Number: PSB2022-0874
Date of Complaint: September 07, 2022
Investigator: Investigator Darryl Scherr

Summary

On September 07, 2022, Professional Standards Branch received a written letter of complaint alleging that the EPS released the complainant from custody without providing his wallet or any means to take care of himself. It was determined through investigation this was not the case and as per policy detainees are provided the option of calling for someone to pick them up or obtaining a bus ticket and a ride to the bus terminal. It was determined the complainant chose the latter.

On August 27, 2023, the Chief concluded this file with no requirement for the EPS to create or amend current policy and procedures.

COMPLIMENTS

During Q3 of 2023, fifteen (15) letters of appreciation were officially entered by the Edmonton Police Service. Professional Standards Branch would like to present three (3) of these letters.

SUBJECT: EPS Personnel

MESSAGE: Good morning,

I would like to acknowledge the service received yesterday afternoon at [Redacted] Edmonton around 3:00 pm.

One of the young parents we serve was not doing well emotionally after a session with a mental health practitioner consequently broke a few items in the office. The young person refused to remove herself from the mess of broken items, so EPS was called. The EPS personnel arrived treating the young person with respect and trauma informed approach. They stayed with the situation until the young parent could gain control of their emotions and leave the building on their own accord. We are so grateful for the support afforded the young person and the safety EPS personnel provided for all who were in the place of business yesterday.

Thank you

[Redacted]

[Redacted]

Terra Centre

SUBJECT: Compliment to officer [Redacted]

MESSAGE: Here at Mcman youth and community services, my colleagues and I would like to sincerely thank Officer [Redacted]. He attended to an emergency call put out by us and remained with us for several hours. During that time, he showed huge understanding, empathy, and patience. He never rushed us (even though we were worried about taking up his time) and he remained calm throughout. He, helped us feel less stressed about the situation and provided practical advice and support. It was clear he had a good grasp of the law and social issues and how these can create tensions when things don't align. He also offered to help build our connections within this group home with the local police and our residents. In the past, our interactions with police during emergencies have been fragmented and not always supportive. Officer [Redacted] never promised anything but managed to offer support that didn't make us feel like we were isolated. I really hope this compliment reaches him and his team. Thank you, Officer [Redacted].

SUBJECT: Compliment

MESSAGE: Constable [Redacted] responded to an ongoing noise complaint at my residence on Thursday September 7, 2023. I have been having a great deal of trouble with my neighbor playing loud music for over a year. Police had been called and several visits to the neighbor's home were made over the year, but the noise disturbance continued. When Constable [Redacted] came to my home, he took the time to understand the situation fully. He examined the documents I had created outlining the dates and times of all the disturbances over time as well as notes regarding previous police involvement. He then spoke with my neighbour. On previous occasions my neighbor was quite hostile and angry and would not entertain any idea of working towards a solution. After Constable [Redacted] spoke with him my neighbor said he would be open to communication. Officer [Redacted] accompanied me to my neighbour's home and after much conversation and effective input from him, my neighbour and I were able to come up with a very reasonable compromise. After one year of contention and distress we were finally able to open the lines of communication, understand where the other was coming

from, put the animosity to rest and work out a solution. I attribute this resolution to Constable [Redacted]. He is a highly skilled police officer. It is evident that his true intention is to sincerely help his community members. He is sympathetic yet impartial, personable yet entirely professional. He has impressive interpersonal and problem-solving skills and displays an extraordinary level of patience. It is police officers like him that elevate the dignity and respect of the Edmonton Police Service. I am sincerely grateful to him. Thank you, Constable [Redacted].

Edmonton Police Service Professional Standards Branch

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