



BALANCE SUPPORT AND ENFORCEMENT

Understand individual circumstances and ensure people are appropriately transitioned to systems that provide support and/or enforcement to increase community safety.

Outcomes

Outcome 1.1: EPS effectively uses data analysis to identify, respond to, and reduce high harm crimes.

Outcome 1.2: EPS members consistently achieve investigative excellence resulting in enhanced police legitimacy.






Outcome 1.3: EPS reduces repeat offenses through proactive policing.






Key Performance Indicators & Measures





Indicators	Measures
<ul style="list-style-type: none"> • Citizen Perception – Feeling of Safety • Violent Crime Severity • Non-Violent Crime Severity • Repeat Offending • Repeat Victimization 	<ul style="list-style-type: none"> • Violent Crime Rate • Property Crime Rate • Social Disorder Occurrence • Domestic Violence Occurrence • Referrals – Crime Trauma Support Services (CTSS) • Referrals – Youth • Referrals – HELP • Violent Crime Weighted Clearance Rate





Priority Strategic Initiatives

Strategic Initiatives	Description	Status	Key Milestones Achieved
Healthy Streets Operation Centre Start: 2022 End: Q4 2024	Multidisciplinary Community Safety Teams are being deployed to create system-wide solutions for violent crime, property crime, and social disorder in Chinatown and Downtown.		<ul style="list-style-type: none"> • Three (3) Teams – 18hrs/7 days coverage • Fourth team to be added in May • Now in transition from being a project to being an ongoing EPS program
CRIMM: Data Vault 2.0 Start: Q2 2023 End: Q4 2026	The Data Vault is an enterprise database repository that integrates data from numerous sources to ensure a reliable foundation for enterprise reporting and analytics using real-time information.		<ul style="list-style-type: none"> • The vault's foundation build is complete. • The vault's value proposition is being demonstrated with operational data

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CRIMM: NicheUA	Upgrade CAD (Computer-Assisted Dispatch) to become more operationally efficient and for better integration with information management systems via Niche Universal Application (NicheUA).		<ul style="list-style-type: none"> NicheUA is launched and ongoing maintenance will continue
Integrated Intake and Dispatch Model Start: 2022 End: Q4 2026	This project's intent is to modernize and streamline the call intake, evaluation, and dispatch process through an integrated centre. This will enable us to dispatch the right supports, at the right time to respond to events reported by the citizens of Edmonton.		<ul style="list-style-type: none"> Business Case Completed The initiative is pivoting from being a co-location concept to a new approach in partnering with the other emergency agencies This initiative is being led by the City of Edmonton
Investigative and Report Writing Quality Project Start: 2022 End: Q4 2024	This initiative is intended to improve the quality and consistency of investigative reports at EPS through better training and supports, technology and standards.		<ul style="list-style-type: none"> Update to show-cause report has been rolled out and now is being integrated into Recruit Training curriculum Creation of Report Quality Improvement Unit
Online Reporting & Investigations Start: 2022 End: Q4 2023	This initiative strives to reduce the demand on our frontline and ECOMB staff through an updated online intake of events from the public while improving customer service.		<ul style="list-style-type: none"> This initiative has evolved into the separation of investigations and intake leading to two initiatives: Police Electronic Response Team (PERT) and Citizen Enhanced Reporting & Intake Project in Goal 4
Implement Guns & Gangs Strategy Start: Q1 2023 End: Q4 2024	The EPS Guns and Gangs Strategy 2023-2025 will see EPS putting additional resources and tactics in place to combat severe firearms, drugs, and organized crime.		<ul style="list-style-type: none"> Second GST team stood up Gang Response and Intelligence Program created FIU Team 1 bolstered with 3 members Firearms Compliance Unit piloted EDGE Section bolstered with 3 members GAP19 program created for youth offenders EPS supporting the Building Safer Communities Fund

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<p>Resourcing and Deployment Model for Investigative Response Teams</p> <p>Start: Q3 2023 End: Q3 2024</p>	<p>To optimize the resourcing and deployment model of the Investigative Response Teams (IRT) based on the available resources, the plan is to establish clear criteria for work, to improve efficiency in response and therefore also the client experience for patrol.</p>		<ul style="list-style-type: none"> Team Commanders will now be working a 3rd watch shift. This enhances the deployment of IRT Detectives across the city
<p>10-Squad Model</p> <p>Start: 2022 End: Q4 2024</p>	<p>EPS implemented a new, 10-squad deployment model for patrol in Q4 of 2022. This deployment model is under an evaluation to examine its effectiveness.</p> <p>EPS will be reviewing a resource model to account for the planned strategic initiatives that require administrative time from patrol for implementation.</p>		<ul style="list-style-type: none"> Staffing requirement identified Modelling completed New model rolled out Evaluation of the new model is ongoing
<p>Body-worn Video (Pilot)</p> <p>Start: 2023 End: Ongoing</p>	<p>In Q1 2023, the Government of Alberta mandated all police agencies to have body worn cameras. EPS is starting with a pilot deployment of 40 cameras (AXON Body 3). Body Worn Cameras will be part of EPS' overall video management strategy.</p>		<ul style="list-style-type: none"> The pilot with Axon is ongoing Launched a second pilot with a different vendor A comparative analysis will be conducted
<p>Transit Safety Plan</p> <p>Start: 2023 End: Ongoing</p>	<p>Deploying patrol officers to LRT during peak hours of the weekday to improve transit safety. These teams will patrol all LRT locations and bus terminals across the city. It is anticipated that EMS personnel will be working with the teams soon.</p>		<ul style="list-style-type: none"> Transit Safety Plan developed 3 Transit Community Safety Teams (TRACs) deployed 3 additional TRACS teams to be deployed in 2024
<p>Transition the Downtown Detention Centre to a Wellness Facility</p>	<p>The old Arrest Processing Unit in B1 of Police Headquarters will transition to a wellness facility with external partners. This is a location where officers can bring</p>		<ul style="list-style-type: none"> Wellness center launched Finalization of support partners ongoing Monitoring performance ongoing

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<p>Start: Q1 2023 End: Q3 2023</p>	<p>individuals who need a place to stay while they sober up, while also receiving any supports required.</p>		
<p>Co-Location for Domestic Violence</p> <p>Start: Q2 2023 End: Q4 2026</p>	<p>Establishing a co-location for Intimate Partner Violence (IPV) survivors to access support from a joint partnered facility (EPS, COE, CS, YWCA, Today Centre, AHS etc.) This is an opportunity to provide a better support system which can help support and strengthen IPV survivors.</p>		<ul style="list-style-type: none"> • EPS will focus on the Zebra centre and a partnership model for a potential expansion to continue supporting IPV survivors
<p>Co-Location for Youth</p> <p>Start: Q2 2023 End: Q4 2026</p>	<p>This initiative is focused on finding a dedicated space for the Young People Support Branch and its 12 community partners, to properly develop the Youth Support Circle model and reignite the Cadet program.</p>		<ul style="list-style-type: none"> • This was determined to be a provincially led initiative • EPS is advocating for the province to build a Youth Hub, similar to what other Provinces have done
<p>Expand HELP (Human-centered Engagement and Liaison Partnerships) Teams*</p> <p>Start: Q1 2023 End: Q4 2024</p>	<p>Currently, this is a central model where members contact an intake line to receive HELP support. This initiative will see HELP established in the Patrol divisions i.e., divisional HELP outreach teams. The focus will then turn to an evaluation phase to analyze the effectiveness of this deployment model.</p>		<ul style="list-style-type: none"> • HELP Teams expanded to all 6 Patrol branches • Evaluation of HELP program ongoing
<p>Implement Offender Management Strategy</p> <p>Start: Q1 2023 End: Q4 2024</p>	<p>Supporting our person-centered approach to crime and harm reduction, we are moving forward to formalize the partnerships, workflows, and processes to Offender Management.</p>		<ul style="list-style-type: none"> • Grant funding secured to establish partnerships with social agencies and implement the offender management strategy

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Develop Internal Intake Line for Members to Identify Access Points for Social Supports	Initiative was originally to set up a single point of contact for requesting access to external social support agencies.		<ul style="list-style-type: none"> Initiative is no longer required because the HELP and PACT teams are being decentralized to the Patrol Branches
BCAA (Biology Casework Analysis Agreement)	The National Forensic Laboratory Service (NFLS), governed by the BCAA has led to increasingly unreasonable costs for testing that are compounded by increasing turnaround times that delay investigations. EPS is working with the government and the NFLS to pursue a more effective partnership.		<ul style="list-style-type: none"> EPS is working with other police services in efforts to secure more affordable rates and more efficient services from the federal forensic laboratory service provider
Community Safety Officer (CSO) Pilot Program	The Community Safety Officer Initiative will lead to the creation of a new tier of Police Officers, who will be deployed to support Patrol with completing tasks that don't necessitate their full skill set, expertise, and authorities and help establish a system for recruiting future police officers.		<ul style="list-style-type: none"> CSO mandate and job description developed CSO uniforms and vehicles branding developed CSO recruitment and selection process developed CSO training curriculum in development
Investigative Peace Officers (IPO) Initiative	To provide specialized investigators with the proper support they need in achieving investigative excellence, EPS is conducting a 12-month pilot that introduces a new position, to support investigators with investigative administrative tasks.		<ul style="list-style-type: none"> Business case approved Job descriptions developed Contract signed with the Commissionaires for hiring