

## Appendix 1: Conceptual Roles and Responsibilities

### **New Social Service ABC Roles and Responsibilities:**

#### **ABC Roles and Responsibilities (scope and authorities).**

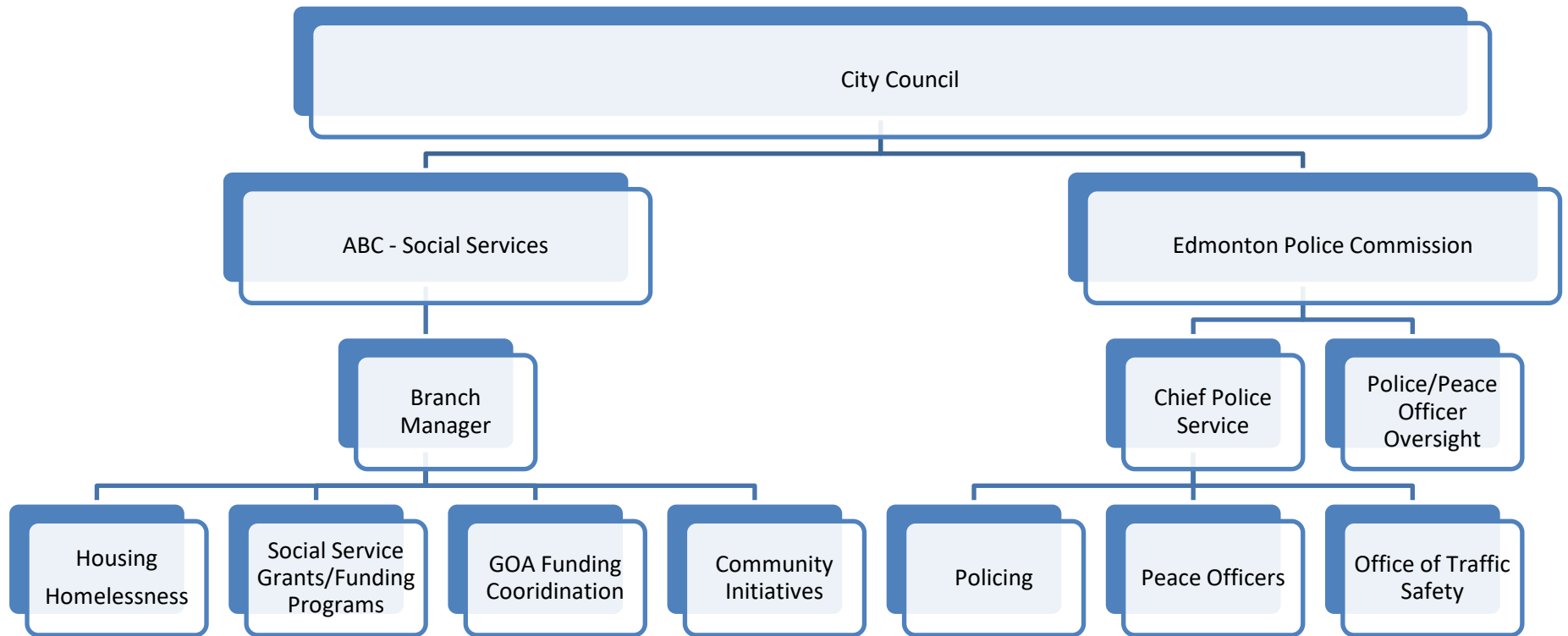
##### Authority assigned:

- (a) work toward supporting citizens by improving social interventions;
- (b) establish policies providing for efficient and effective service delivery towards a safer Edmonton and effective and efficient service delivery;
- (c) determine priorities in the provision of services and allocate resources accordingly;
- (d) promote the provision of human ecosystem services in a manner that is responsive to the needs of individuals and communities and supports the integration of services and facilities;
- (e) allocate the funds that are provided by the council;
- (f) shall appoint (with Council ratification) or release the Branch Manager ;
- (g) issue instructions, as necessary, to the Branch Manager in respect of the policies referred to in clauses (a through f);
- (h) ensure that sufficient persons are employed for the purposes of carrying out the functions delegated by the city;
- (i) develop close formalized working relations to achieve the goals set out in the bylaw.

##### Possible Bylaw Provisions:

- The ABC will work with City Council in setting long and short-term objectives and providing reports on whether the ABC is acting within its mandate and focused on achieving its objectives;
- The ABC shall submit a request for a total budget in accordance with City budget procedures.
- The ABC shall provide sufficient information to enable Council to determine the financing requirements including, if directed by Council, strategic plans, variance reports, capital plans and variance analysis.
- In order to assess the efficiency of the ABC in respect of the funds provided by Council:
  - Council may request the ABC to provide a written or verbal report to a City Council meeting;
  - Council may request Records from the ABC and the ABC shall provide the Records requested; and
  - Council may direct the City Auditor or external auditors to audit any Records provided.

Initial Governance Model: Conceptual Organizational Chart



## Potential Future Governance Scenario: Conceptual Organizational Chart

