

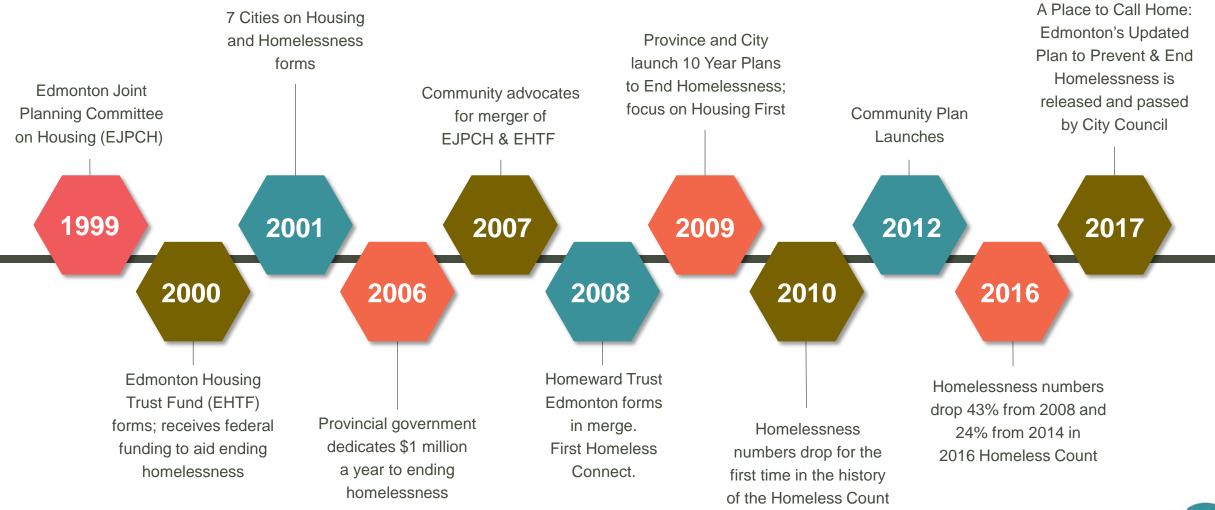
### **Homeward Trust Edmonton**

#### **Edmonton Police Commission**

November 19,2020



# **History**



# **Comprehensive Approach**

# Leads efforts to end homelessness in Edmonton

▶ Responsible for stewarding provincial and local plans to end homelessness

- ✓ System planning
- ✓ Community leadership
- ✓ Data and knowledge management (HMIS)
- ✓ Evaluation
- ✓ Innovation



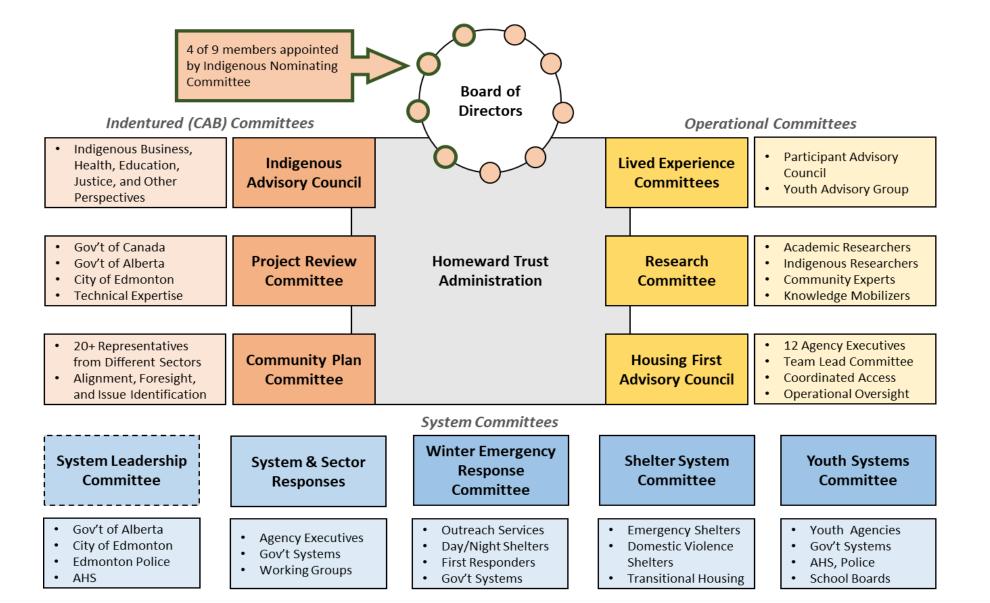
- ✓ Stewards and directs funding from 3 orders of government to meet community priorities
- ✓ Ensures compliance and contract reporting
- ✓ Invests in programs, housing supply, and community capacity

#### **Implementation**

- ▶Community planning and engagement
- ▶ Review and investment in what works
- ▶ Taking risks and learning



#### **Governance - Board**





# **Guiding Documents**

- A Place to Call Home: Edmonton's Updated Plan to Prevent and End Homelessness
- Government of Alberta: A Plan for Alberta & Edmonton Community Service Delivery Plan
- Reaching Home & National Housing Strategy (Directives)
- Community Strategy to End Youth Homelessness in Edmonton
- TRC Recommendations and Principles of Reconciliation
- Homeward Trust Strategic Plan



### Our Role as defined in Plans

#### Federal

The Federal Reaching Home program is administered differently in every area and region. In Edmonton:

- Homeward Trust Administration is the Community Entity (CE);
   and -
- Homeward Trust Board of Directors & Indentured Committees comprise the Community Advisory Board (CAB)

#### Provincial

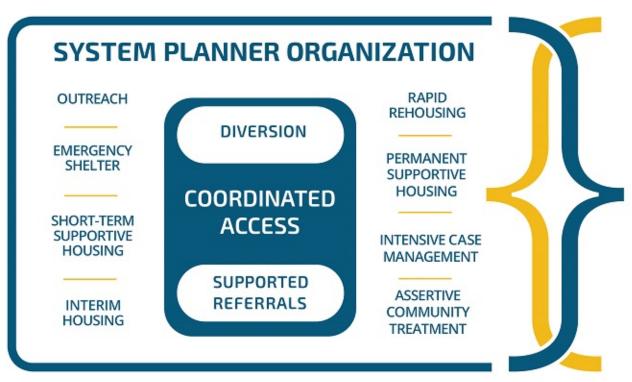
In a Plan for Alberta Homeward Trust is one of the 7 *Community Based Organizations (CBO)* identified for local implementation

#### Municipal

In Edmonton's Plan Homeward Trust is the *Management Body* responsible for its implementation



# **System Planning and Integration**





#### COMMUNITY BASED HOUSING

Includes private market, social housing, rent subsidies through Capital Region Housing.



#### COMMUNITY BASED SERVICES AND SUPPORTS

Includes prevention and poverty reduction supports through United Way, FCSS, Government of Alberta, EndPoverty Edmonton, etc.



#### PUBLIC SYSTEMS SERVICES AND SUPPORTS

Includes income assistance, justice, child intervention, health, immigration/ settlement, domestic violence.



# **Homeward Trust – Community Investments**





# **Program Fundamentals**

# Prevention & Diversion

- Strategy to reduce the number of people entering homelessness
- Prevention helps households preserve their current situation
- Diversion identifies immediate housing arrangements & connects to services
- Supported Referral partners add resources

# Outreach, CA and Housing First

- Philosophy & approach
- Provide housing as quickly as possible
- No preconditions
- Provides additional supports as needed
- Proven intervention
- Specialize teams for Indigenous, Youth and Families

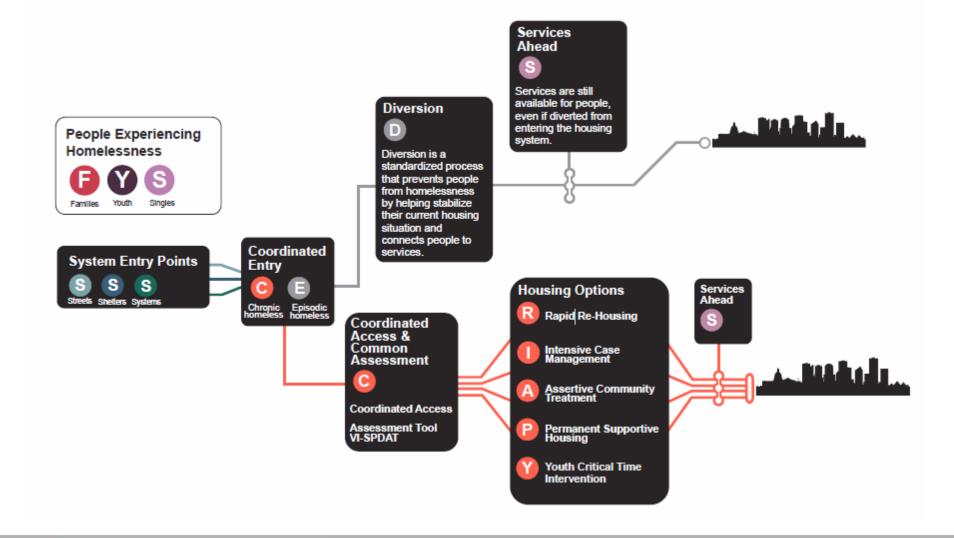
# Clinical & High Intensity

- For people with complex needs
- Clinical (ACT) and Permanent Supportive Housing for long term sustainable supports
- Support services individualized for each person based on their needs
- Partnerships with AHS and others



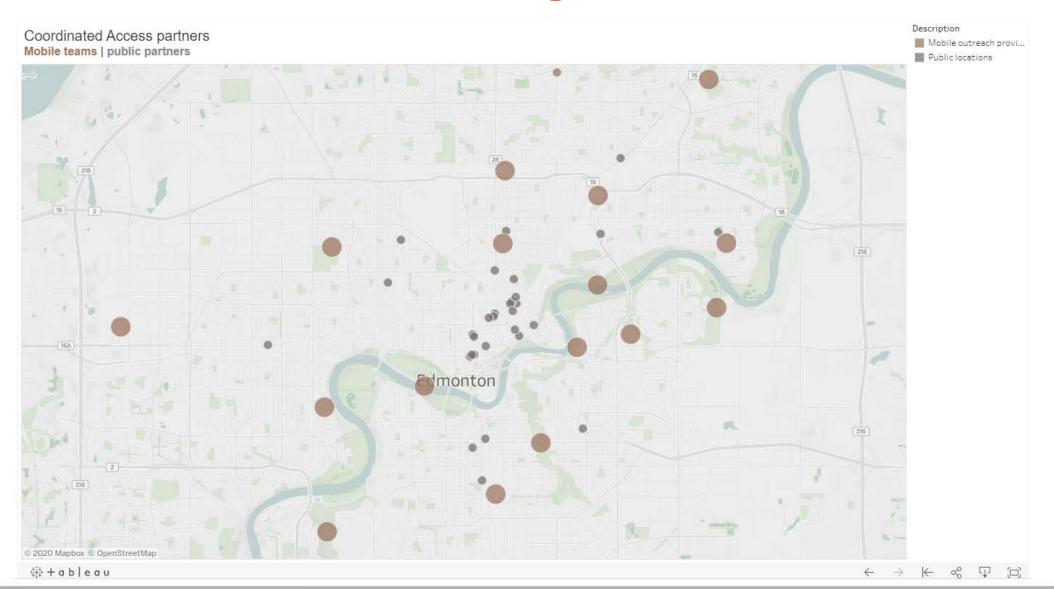
#### **Coordinated Access**

#### **Designing Perfect | Working in Reality**





# **Coordinated Access Screening Partners**





As of Date: Nov 16, 2020

## Number of people in Edmonton ...

experiencing homelessness newly entering homelessness

housed so far this month

housed in the last 6 months

supported by housing programs

1,969

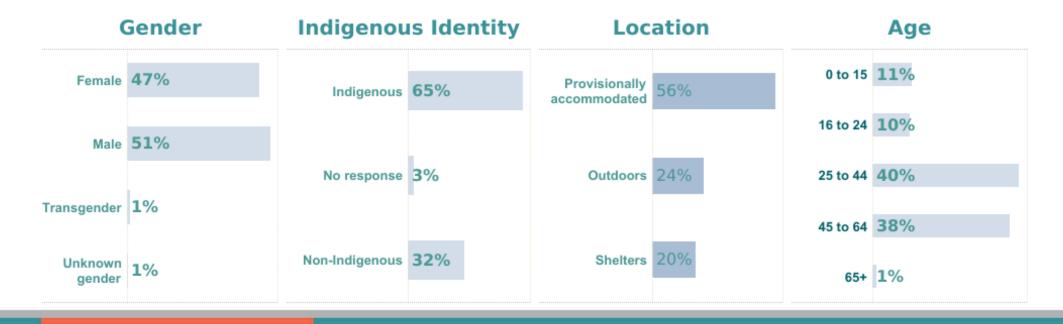
105

59

841

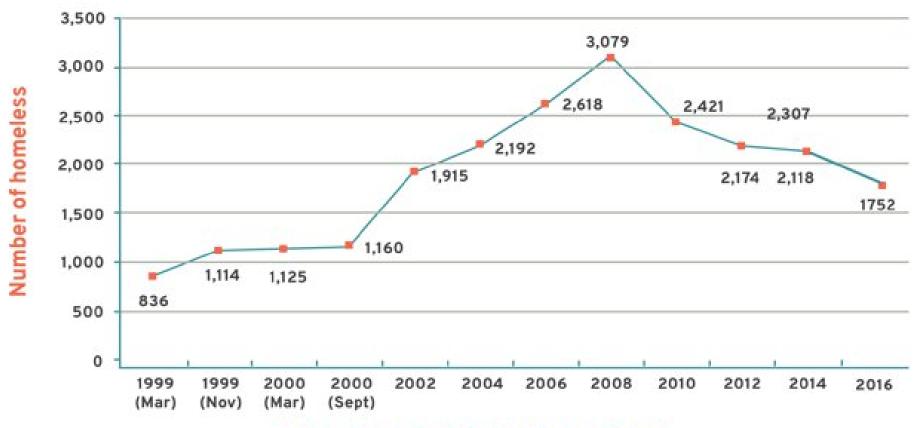
1,838

You are viewing a profile of People newly entering homelessness 11,677 people were housed through Housing First and related programs since 2009.





#### **Homeless Counts**



Count date (in October since 2002)

# **Housing First**

**A Proven Intervention** 

11,677

**Housed and Supported since 2009** 

85%

Remaining housed a year after entering the program

60%

Indigenous

suites with

80+%

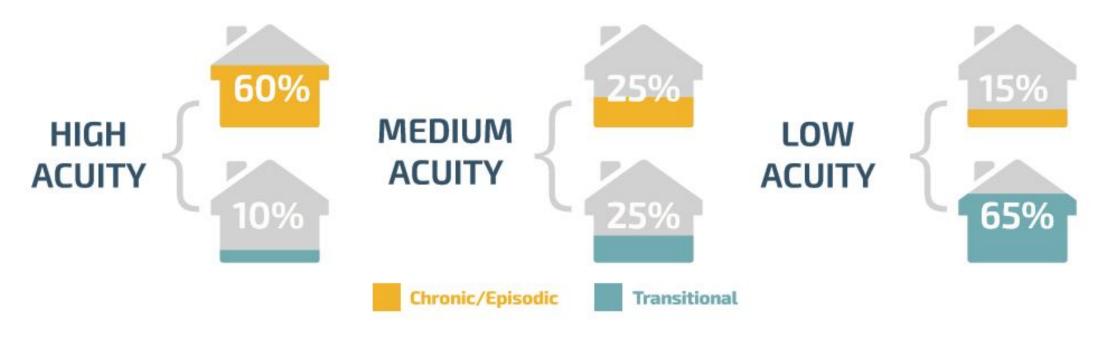
**Live in rental** private landlords



# **Assumptions**

#### **Acuity**

#### ESTIMATED DISTRIBUTION OF ACUITY LEVELS BY HOMELESSNESS DURATION





# **Assumptions**

#### **Program Suitability/Matching**

#### Level of Need (Acuity)

The graphs below outline the chronic/episodic and transitional homelessness acuity levels among the target population served by the Plan according to estimated matching among diverse program types.





Chronic or episodic

homelessness

Transitional homelessness



**Rapid Rehousing** 

(RRH)

Rapid Rehousing (RRH)



Intensive Case

Management (ICM)

Intensive Case Management (ICM)



Diversion, existing programs or no support required



Diversion, new programs



# **Supportive Housing and High Intensity Services**

- Goal of 900 units Supportive Housing in next 5 years
- City of Edmonton support through policy, funding, sites for development
- Referrals through Coordinated Access
- Integrated with Homeless Management Information System (Efforts to Outcomes) database
- Pathways and AHS ACT Housing Team
- Spady Clinical Access Team

### **Approaches to Permanent Supportive Housing**



**Canora Place** 



**Hope Terrace** 



**Iris Court** 



**Ambrose Place** 

- Full range of approaches including:
  - Head leasing
  - Purchase and renovate
  - New/purpose built
- Effort to blend into the neighborhood in scale and design
- Common areas vary significantly by model/level of support
- Operated under housing Act ensuring tenants rights with leases.



# **Modelling Need and Investment**

#### HOMELESS-SERVING SYSTEM CUMULATIVE CAPACITY CHANGES

This chart shows cumulative changes year after year in the homeless-serving system. It shows the number of spaces per program type. Note the reallocations towards PSH and PICM in particular.





# **EPS Relationship Highlights**

- Partners on Heavy Users of Service collaboration since 2012 (?)
- Piloted constable-housing outreach partnership to house people in contact with EPS
- Funded partnership between YMCA and EPS to support first-time youth offenders and their families
- EPS referrals to Housing First Coordinated Access
- Collaborating on system governance and integrative analysis for broad community issues



# **Encampment Response**

—— Cross System Coordination



### **Indigenous Relations**

- Homeward Trust's Board of Directors has a minimum of four (4) Indigenous Board Members out of 9
- Indigenous Advisory Council
- Senior Indigenous Liaison
- Educator, Indigenous Culture, Services & Resources
- Indigenous Diversity Training for all staff and funded agencies
- Indigenous Specific Research & Planning
- Largest Indigenous Housing First Team in Canada
- Two New Indigenous Lead Youth Housing First Teams
- Participation and partnership in events
- Indigenous Programming
- Accessing cultural and traditional practices for participants



# find.

- Find provides essential furnishings free of charge to people moving out of homelessness through the Housing First Program.
- Find offers quality, low-cost, gently used furniture and housewares for sale to the public.
- Find South
   Retail Store and Donation Centre
   5120 122 Street
- Find Boutique on Jasper
   12304 Jasper Ave

findedmonton.com



#### **Thank You!**

—— Susan McGee

CEO

**Homeward Trust** 

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